



Need Additional Assistance?

Our new Provider Assistance Line is a one-call-solution to provide assistance to you and your staff with the ease of a single number.

Call **559-353-8800** and select from the following options:

- 1 Referrals & Scheduling
- 2 Medical Records
- 3 Help with EMR access via Epic CareLink
- 4 Medical Imaging
- 5 Laboratory Services
- 6 Speak with a Valley Children's specialist
- 7 Contact your Physician Liaison

For families with questions about their child's new appointment or new referral, they may call **559-353-8899**. All other questions from families can be directed to the appropriate clinic.

For all other questions, our Physician Relations team is available to serve as a resource for you and your staff in navigating services within Valley Children's.

We are available to facilitate introductions between specialists at Valley Children's and community healthcare providers.

559-353-7229 phone
559-353-7296 fax

[@valleychildrens.org](https://www.valleychildrens.org/physicianrelations)



Patient Referral

Our experienced staff and specialists are prepared to work hand-in-hand with you and ensure that your patients are provided the highest quality care. Depending on your needs, we offer three different ways to refer your patients.

1

Fax

Referrals can be faxed to one of the numbers provided below. The referral form can be downloaded from our website: valleychildrens.org/refer

For Urgent Hematology/Oncology patients, please call **559-353-5460** to speak directly to a physician before faxing referral.

Urgent Referrals
844-466-9451 fax

Routine Referrals
559-353-8888 fax

2

CareLink

Quickly refer through Valley Children's CareLink portal. Valley Children's CareLink is a web based tool that provides real-time access to your patient's information. With CareLink, you will be able to submit and track progress of your referrals and follow the progress of care for the patients and families that we serve.

For more information and to create new account, visit:
valleychildrens.org/carelink

3

eReferral

Refer a patient to Valley Children's using our convenient eReferral system. Locate the eReferral form at: valleychildrens.org/refer

Main Campus

Cardiology	559-353-6257
Complex Primary Care	559-353-6425
Ear, Nose & Throat	559-353-6453
Endocrinology	559-353-8700
Gastroenterology	559-353-5745
Genetic Medicine & Metabolism	559-353-6400
Hematology	559-353-5460
Infectious Disease	559-353-6468
Nephrology	559-353-5770
Neurology	559-353-6215
Neurosurgery	559-353-6277
Oncology	559-353-5480
Orthopaedic Surgery	559-353-5941
Physiatry	559-353-6500
Plastic Surgery	559-353-6277
Pulmonology	559-353-5550
Rheumatology	559-353-6450
Pediatric Surgery	559-353-7290
Urology	559-353-6195
Young Adult Transition	559-353-6525

Inpatient Units

Emergency Department	559-353-6700
NICU	559-353-6633
PICU	559-353-8033
Epilepsy Monitoring Unit	559-353-8940

Unsure of what unit to contact? Please call 559-353-3000 to contact your patient's care team.

Diagnostic, Interventional & Testing Services

Audiology & Speech Outpatient	559-353-6801
Cardiac Testing	559-353-6181
Medical Imaging	559-353-5917
Laboratory	559-353-6062
	fax 559-353-8635
Neurology Testing Center	559-353-5965
Neuropsychology	559-353-6130
Sleep Services	559-353-5550

Other Services

Case Management	559-353-5270
CareLink Technical Support	559-353-7700
Child Abuse Prevention & Treatment	559-353-6022
High Risk Infant Follow-Up	559-353-6510
Home Care	559-353-7117
Medical Records (HIM)	559-353-5404
Medical Staff	559-353-6115
Nutrition, Clinical Dietitian	559-353-6003
Occupational Therapy	559-353-6800
Palliative Care	559-353-8667
Pharmacy	559-353-5502
Physical Therapy	559-353-6800
Psychology	559-353-6735
Rehabilitation Pre-Admission	559-353-6911

Maternal Fetal Center

Perinatology	559-353-6700
	fax 559-353-6710
Perinatology Diagnostic Center	559-353-6633

Transport Services

Our emergency transport team is available 24/7, providing inpatient transportation from anywhere in California.

Access Center	866-353-KIDS (5437)
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Regional Specialty Locations

Akers Specialty Care Center	559-302-1245
220 S Akers St Suite A, Visalia, CA 93291	

Akers Maternal Fetal Center	559-302-1251
220 S Akers St Suite B, Visalia, CA 93291	

Specialty Eye Care	559-353-7271
7720 N. Fresno St #106, Fresno, CA 93720	

Eagle Oaks Specialty Care Center	661-564-3300
12500 Stockdale Hwy, Bakersfield, CA 93314	

Olivewood Specialty Care Center	209-726-0199
1190 Olivewood Dr Ste A, Merced, CA 95348	

Pelandale Specialty Care Center	209-572-3880
3525 Pelandale Ave, Modesto, CA 95356	

Templeton Specialty Care Center	805-468-8150
1310 Las Tablas Rd Suite 204, Templeton, CA 93465	

Spruce Specialty Care Center	559-256-5760
1125 E Spruce Ave #101, Fresno, CA 93720	

Regional NICUs

866-353-KIDS (5437)

Adventist Medical Center	115 Mall Drive, Hanford, CA 93230
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Mercy Medical Center	333 Mercy Ave, Merced, CA 95340
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Saint Agnes Medical Center	1303 E Herndon Ave, Fresno, CA 93720
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